

Normalcy Report Outcomes for 2022-2023

Positives

- Increased completion of each section by 15.18%
- Increased the amount of information provided about how providers are addressing normalcy barriers by 23.21%
- Improved information and examples of normalcy efforts for all youth by 15.18%
- Increased documentation of procedures for developing goals and action steps by 16.42%
- Increased good documentation of policies on developmentally appropriate activities by 16.07%
- Improved demonstration of listing activities provided for youth by 16.07%
- Increased examples of accommodations and support services by 16.96%, although overall only 56.25% of agencies are reporting example of these accommodations at all.
- 62.5% of agencies have examples of a youth board vs. 42.86% last year

Opportunities

- Decreased quality examples on how they meet individualized youth needs by 9.82%. Reviewers acknowledged this could be based on new reporters from the agency, and could be influenced by the lack of examples provided year to year or throughout the report resulting in “reviewer fatigue”.
- Less information provided about how agencies are addressing disproportionate impact of the system on families and children by 8.93%. A total of 37.50% of agencies are not providing information on this, reports discuss committees or groups, but no action on impacting families and youth.

Notes: 43.75% of agencies are providing little to no information about how they are meeting the needs of youth or what accommodations and support services they provide. Ghost words have been added to the Normalcy Reports and Plans to improve reporting this coming year. The definition of disproportionality has also been added in the ghost words to improve reporting and accountability in this area.